

# BROW GINERING

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## TERMS AND CONDITIONS

### **Candidates who are seeking permanent makeup and who may be contraindicated (meaning those that we cannot treat or need approval) are:**

- those under 18 years of age unless otherwise discussed whereby consent from parent needs to be given
- people with diabetes, type 1 being the worst type 2 being at risk.
- pregnant and lactating women,
- Currently using retinol, cortisone or any topical/oral products containing these ingredients
- No facials, invasive treatments such as dermapen, skin needling, laser, chemical peels or any treatments containing AHA's, retin-A(RegimA), glycolic acid 8-12 weeks prior to the treatment can be done.
- If you are prone to allergies and have ever suffered from hives or angioedema please let us know. Drugs that can cause hives and angioedema include aspirin and other nonsteroidal anti-inflammatory medications such as ibuprofen, high blood pressure drugs (ACE inhibitors), or painkillers such as codeine. Please avoid these prior to your procedure  
If you have with glaucoma which is an eye disease clearance from your optometrist is needed and this is solely at the risk of the patient
- If you are taking blood thinning medication (e.g. aspirin, warfarin). High Blood pressure medication
- People with skin diseases such as psoriasis, eczema and undiagnosed rashes or blisters on the area to be treated. Any skin infections, past and present including any previous/current a staph infection mainly on the skin (staphylococcus aureus)
- Any allergies to makeup or colours past and present including irritant contact dermatitis (topical) or allergic contact dermatitis (internal involving immune system)

- Those with easily triggered post inflammatory hyperpigmentation are not good candidates and are at risk in developing a more severe form of this condition. It is advised in this case not to have procedure done
- those with transmittable blood diseases. There are many different bloodborne pathogens including malaria, syphilis, and brucellosis, but Hepatitis B (HBV), Hepatitis C (HCV), and the Human Immunodeficiency Virus (HIV) are the three diseases specifically addressed by the bloodborne pathogens standard and therefore cannot be worked on
- Those with Basal Cell Carcinoma, Squamous Cell Carcinoma, Malignant Melanoma on and around area to be treated. A period of 1 year after therapy should be waited before having the procedure done
- Any and all types of cancers where chemotherapy/radiation are used as treatment has to be given a 6 months-1-year post care time frame before the procedure can be conducted where after a doctor's note should also be supplied clearing the patient for the procedure
- If you suffer from haemophilia
- Have any healing disorders, including keloid scarring as a history, please let us know if you have high blood pressure, had/have mitral valve disease, a pacemaker any previous heart conditions or have any heart diseases
- NB! Those on any oral or topical skin medication such as Roaccutane, Accutane (isotretinoin), Retinoids, steroids, high doses of Vitamin A which thin and oversensitize the skin in the past 6 months to a year **CAN NOT** under any circumstance be treated
- Those undergoing radiotherapy RT, RTx, or XRT, or chemotherapy treatment at present (or due to undergo such treatment) and any radiotherapy or chemotherapy came to an end not less than 42 days ago from the date of the treatment
- Epileptic that has experienced a seizure in the last two years
- Let us know of any autoimmune diseases you may have, there are more than 80 different types of autoimmune diseases, but some of the most common ones are:
  - Graves' disease, Hashimoto's thyroiditis, Systemic lupus erythematosus (lupus), Type 1 diabetes, Multiple sclerosis (MS), Rheumatoid arthritis, Inflammatory Bowel disease, Psoriasis.
- If you have had any operations or invasive treatments (Any surgical or exploratory activity in which the body is pierced by a device, instrument, or by manual digitation). Surgical procedures requiring general anaesthesia must wait a minimum period of 3-6 months the procedure can take place.
- If your immune system is compromised or you are suffering from Immunodeficiency meaning the ability for your immune system to fight off diseases is compromised, it is best to reschedule the appointment to a later stage as this can cause risk factors which otherwise would be normal to play a role such as bacterial infections localised to the area.
- Let us know if you have had any adverse reactions to topical anaesthetics. This includes prilocaine, Lidocaine and epinephrine a type of adrenaline; it is very rare to have any allergic reaction to anaesthetic but can occur through skin reactions causing hives, rash, and itching.

- Please understand that there may or may be traces of nickel in some needles therefore a reaction may occur if you have an allergy to nickel.
- A Minimum of 7 days' notice is required to reschedule an appointment to another date and or time. Failure to give minimum 7 days' notice will result in loss of appointment and additional charge on the next appointment booked.
- You must arrive ON TIME as arriving late will mean immediate termination of your appointment (paid or complimentary) It is not fair to you, the therapist or following clients. YOU MUST arrive 15 minutes BEFORE appointed time. For example, if your appointment is at 12:00 you should be here 11:45
- Pictures and videos will be taken during your procedure for reference purposes. They may be used by BrowGinering and by them only for marketing purposes on social media sites and on their webpage. We do not allow filming at any one point during the appointment for client's blogging purpose without prior negotiation.
- Clients bringing friends or family along should be advised that they will **NOT** be allowed in the treatment room and will therefore be in the waiting room for the remainder of the procedure.
- BrowGinering reserves the right to admission, we regret **NO CHILDREN** allowed. This is an unfortunate result of damage to BrowGinering property. Pets are not allowed (guide dogs excluded).
- No cell phones allowed in the treatment room. Please turn your phone off before entering the treatment room.
- It is the clients' responsibility to book their follow up treatment with enough notice as to enable your therapist adequate timeframe to schedule the treatment. The recommended timeframe will be between 3-6months. Failure to do so will result in a surplus charge incurred for the touch-up session.
- Rescheduling appointments will be allowed a minimum of 3 times where after a surplus charge will be asked. Once moved, normal terms and conditions still apply.
- Each new treatment is one session followed by a touch up session, the first being the initial procedure and the other being the touch up. The follow up treatment is to fill in any gaps that did not take from the first session.  
The second session is not to change the shape or colour of initial treatment but if you wish to do so will be charged accordingly.  
On the rare occasion a client may need a third session due to having a skin type that is more resistant to the implantation of pigment or from incorrect aftercare taken and will be charged accordingly - for pricing details please refer to our price list.
- Clients booking for their third touch up (Annual one year touch up) should wait a full calendar year before doing so. This is to protect the integrity of your skin to allow future follow up procedures.
- If you deliberately violate any of our terms and conditions, including our aftercare suggestions, we will be excluded from liability and we have the right to cancel any paid treatment in the future.

We reserve the rights to refuse our services if we feel there's a risk that violates health and safety codes.

## **Cancellation Policy and No Show Fee**

We at BrowGinering continued viability relies on reservations being honoured by our clients, and adequate notice being given of any changes or cancellations. Accordingly, the following applies:

1. We reserve the right to charge a cancellation fee for any booking that is cancelled and No-Show without prior notice.
  2. For all bookings, you must notify us of a cancellation or change of appointment at least 7 days prior to your booking.
  3. BrowGinering reserves the right to charge a cancellation and a no-show fee of 50% of the booked procedure/procedures for any appointments changed or cancelled within this 7-day notice period. This penalty is separate to your booking fee.
  4. The cancellation fee reflects the cost incurred by BrowGinering's lost revenue because of turning away other potential bookings and clients on the waiting list.
  5. We will notify you if any cancellation fee is applied.
  6. Any bookings which fail to turn up without any prior notice or arriving too late for the session, will also incur a 50% fee of the booked procedure.
  7. Cancellation on the same day of your appointment leaves BrowGinering no time to book another client and will be charged with the amount equal to your procedure.
- Please note the payment of our service covers the cost for initial treatment only and therefore does not automatically mean a touch up has been booked. Follow-up treatments are distributed on a case by case basis and down to the discretion of the technician who concluded the initial first treatment.
  - Failure to attend the booked appointment will result in penalty for future booking. This applies to clients who arrive too late for the appointment; those who did not show up for the appointment and those who did not give sufficient notice for rescheduling or cancellation.
  - Permanent make up is not suitable for everyone. We cannot guarantee a successful result on 100% of our clients. Permanent makeup is completely skin type dependant where lifestyle, medications and supplements used, plays a massive role. Problematic skin always serves as a contra indication as does any health issues, poor immunity and overall health will also affect the procedure.
  - If you have a very oily, red, vascular skin chances are that microblading specifically won't be a suitable procedure, whereby a different technique can be used. It is not always advisable to work on such a skin type. Therefore, BrowGinering reserves the right to decline such a person not suitable however we will try our very best to find a solution.
  - Sensitive skin with spider naevi and visible capillaries on skin can be difficult to work on as this skin type normally bleeds more than any other type.

- **PLEASE NOTE** that corrections to pre-existing permanent make up is a slow process as often several removal sessions will need to be done first. The correction process requires several procedures and can take up to a year to achieve the optimal results.

VERY IMPORTANT: Previous permanent makeup done by another technician must be consulted first. It is very important for you to let us know if you have had a procedure done before as it is, in most cases, not possible to correct another technician's work without removing existing pigment first.

## Other Contraindications

- AHA's (lactic, glycolic, citric, retinoic and tartaric acids) or any OTC creams and lotions for tone correcting, anti-aging, exfoliating, fading can discolour your permanent makeup.

- Flu or Cold: PLEASE stay home, reschedule your appointment if you have cold or flu or sinus/respiratory infection.

- Coumadin use, Amount of bleeding and response to topical epinephrine will determine coverage per appointment. If excessive bleeding occurs, extra appointments may be necessary for desired outcome or procedure may not be effective.

- Doctor's clearance may be necessary for any health conditions you have that require medication.

- Laser eye surgery: Wait about 3 months for eyeliner procedure. All other permanent makeup procedures are ok.

- Juvederm or other fillers/hyaluronic acid : Get permanent makeup first or ask your Doctor for clearance.

- Shingles (varicella): If you have shingles on your face, wait several months to get permanent makeup.

- Eyelift or blepharoplasty: Wait minimum 3 months.

- Eyelash extensions: **AFTER** permanent makeup 4-6 weeks. Always have the eyelash extensions removed before your procedure preferably 2 **WEEKS** prior. Any eyelash serum including revitalash, MD Lash and similar products should be stopped 4 **WEEKS** prior to treatment as this will over sensitise the area

- Hormone treatments, replacements and imbalances whether during normal adult age or menopause including estrogen- especially linked to thyroid conditions can cause a more severe sensitivity to pain therefore making the procedure far more uncomfortable than normal, during menstruation this can also be more painful and should be approached with caution

- Pinkeye: As soon as their infection has cleared, medication completed.

- Cold Sores/Herpes Type 1 Virus: Clients must take an anti-viral medication prior and post to a lip procedure. Your doctor can prescribe this medication for you.

## **Further do's and don'ts in preparing for your procedure**

### **Do:**

- Visit our website [www.browginerling.co.za](http://www.browginerling.co.za) to familiarize yourself with the procedure or call us for any further information.
- Let us know if you have had a previous permanent make up procedure done as we will then need to assess the current pigment and decide the proper course of action to take which may include laser tattoo removal done by Zanie in preparation for the procedure.
- Let us know of any of the above-mentioned contra indications prior to your appointment
- Wash your hair and take a shower the day of the procedure as you cannot have direct water to the area for several days following the procedure.
- Let us know if you are on ANY medications including antibiotics and reaccutane. If you are feeling ill or sick we will reschedule your appointment as a compromised immunity will affect the procedure.
- Arrive at least 15-20 minutes PRIOR to your appointment for anesthetic and forms to be filled out for the procedure. Failure to do so will forfeit your appointment

### **Don't:**

- Do not exercise the morning of the procedure, do any excessive exercises of any nature following the procedure.
- Do not drink excessive amounts of caffeine, drink ANY pain medication 1-2 weeks prior to your appointment including aspirin, ibuprofen.
- Avoid excessive sun exposure and getting sunburnt.
- Have Botox prior to the procedure (the Botox needs to have settled by the time the procedure takes place which can take between 1 – 3 months). You can go for the Botox after the procedure. We prefer the Botox to be worked out beforehand.
- Avoid alcohol for the week leading up to the procedure as well as pain medication as this may cause blood thinning.
- Do not have the procedure within 10 days of an event – however you may do the procedure the day before as the second day is minimal swelling.
- Do not have ANY tinting or waxing done at least 6-8 weeks prior to the procedure as we need to see the natural hair colour of the eyebrow.

**We reserve the right to refuse our services at any one point.**

**Prices are subject to change at any time without any notice.**

**Contact us if you are unsure about anything!**

**We are so excited to meet you and do your brows!**

## PLEASE NOTE :

Due to extreme high demand for the services we offer, we will be implementing a 50% deposit payable to secure your booking. We regret to inform that without a deposit, your booking will not be confirmed. Deposit is non refundable, 48 hours prior to the appointment.



### FIRST NATIONAL BANK

Acc Number: 62561666739

Branch: Hatfield

Branch Code: 252 145

Proof of payment to be sent to:

[info@browginering.co.za](mailto:info@browginering.co.za)

Ref: name and surname